

SOUTH WEST WARWICKSHIRE - Group Advisory Board
Meeting Date: Tuesday 12 May 2015 - 1.00pm - 2.30pm
Venue: Alcester Children's Centre

Items	Action
<p>Welcome & Apologies</p> <p>ES welcomed all and Introductions were made.</p> <p>No nominations for Vice Chair were received. Item to be brought up again at the next meeting.</p> <p>Previous Minutes</p> <ul style="list-style-type: none"> • One amendment to the Minutes reference to "ACL" on page 6 changed to "Bromford". • This was the first meeting with no parent representation. There has been parent representation at all the previous meetings. • Discussion took place as to whether to rotate the meetings between the different centres or stick to Stratford Children's Centre. • It was agreed to put up a survey/questionnaire on the Project's Website/Facebook page asking parents what they wanted from the centres. Parents do feel let down by Ofsted as none of them were interviewed at the recent inspection and do feel that their feedback was not taken consideration of. • One of the parent members, who sent apologies to this meeting, will be representing parents at a work group by WCC in connection with services for children on the 3 June 2015. • Fund raising – Each Centre Manager has given a list of items for parents to make their choice on what the donations collected at each Centre should be spent towards. The response has been good so far. • Capturing Parents and Children's Views Time to Talk forms Feedback from Gordon Connell. Q3 Children safe at Centre – What is the question asking? Managers will get some draft questions ready for next meeting for feedback. 	<p align="center">Vice Chair Nominations</p>
<p>Target Group</p> <p>Performance Monitoring Framework (PMF)</p> <p>WCC rolled out their new Performance Management Framework in October. WCC populate the data on the PMF and Centres comment on the data.</p> <p>Q1 data does not reflect a true picture of the Centres as all Children Centres within Warwickshire were in the process setting up the WCC database Softsmart so that the data could be populated. Only when the database had been updated would the data be picked up.</p> <p>All Managers and Admin within the centres have been working together to input and update the</p>	

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<p>system. This was reflected on the Q2 data the registration and engagement figures look much better and are all on track to being Good.</p> <p>All Target groups have been flagged on database and data is starting to show. The five Lower Super Output Areas represent our social exclusion target group identified by WCC – overall attendance based on 4 attendances per year set by WCC (sustained attendance) figure is 69%.</p> <p>Individual Target Group figures Alcester 64% Henley East & 60% Maybird 78% Stratford 67% Studley 75%.</p> <p><i>Good = 65%</i></p> <p>Figures are without health data. MP updated on this. She has had meetings with the Health Team leads and has confirmed that it has been approved that the data will be shared but Health are struggling with capacity to get data out in the right format.</p>	
<p>Children Centre Updates</p> <p>Ofsted Action Plan</p> <p>Following the inadequate judgement by OFSTED the Project has raised a complaint with OFSTED relating to the inspection by SERCO. Nevertheless the Report has already been published and SERCO have investigated the complaint themselves. Our complaint was against the lead inspector and his manner in which he carried out the inspection. We also feel that there was a conflict of interest as the Lead Inspector also has his own consultancy which supports failing centres. He has been advertising his services at children’s Centre with marketing material stating 70% children centres are now either inadequate or need improvement.</p> <p>The Project is moving forward proving we are not inadequate. Chair of Trustees is now complaining about the complaint process as no one spoke to the Project while dealing with the complaint itself. We feel that an Investigation should include all parties involved.</p> <p>The Group will be further inspected in 12 months.</p>	
<p>Services on offer – timetables where handed out</p> <p>Stratford Children’s Centre – Update by Nicky Gilmore</p> <ul style="list-style-type: none"> • Stratford ran a session where a dentist came in to promote dental health for 0-36 months. The session was promoted on our Facebook page with 260 hits on the post; 100 leaflets were printed and sent out with our new birth letters, health visitors promoted, posters put up in the area. Unfortunately no one turned up. • Discussion followed about advertising, promoting and what we are doing wrong. It was agreed that as there are a lot of other activities running in the Stratford area it will be difficult to try and get parents coming to the Centre when they are already committed to another session elsewhere. The Centre is up against all these other groups. Some ideas put forward included: 	

Items	Action
<ul style="list-style-type: none"> ○ Try advertising at the other venues ○ Take sessions out to the other venue ○ Put Information videos up on FB and website about some of our sessions ○ Running parent polls asking them what they want. ○ Send details to partner agencies in attendance at this meeting and they will promote too. <ul style="list-style-type: none"> ● Centre Team Afternoon with Health Team – this was a team building tasks with both Health and Centre Teams. Ideas going forward such as how to get the parents on school drop off into the Centres were discussed - running a Breakfast Morning; Teddy Bear picnic on the school playing fields. ● Triple P Group will be running at Stratford in September. ● Nurturing Group – on the third week now and 12 people have attended all three weeks. ● SEN work going on at the Centre running a Confidence Course. <p><i>IRS referrals 17 since Dec 2014</i> <i>18 Family Files</i></p> <p>Clopton Children’s Centre – update by Caroline Jacobs</p> <ul style="list-style-type: none"> ● Centre was involved with the County Council in launching the new park. It was a successful launch of the outdoor play park in Maybird area. 100 people turned up and we received 20 new registrations. ● Centre are looking to do another promotion event over at Tescos in the Maybird Centre ● All groups busy and full. Centre has had to split Chatter Matters group as we cannot fit in numbers. Centre need more space as more families are now attending groups. ● Centre currently has 3 refuge families attending groups. ● Health visiting are signposting to Centre this is working very well. <p><i>15 Family Files with a waiting list</i></p> <p>Due to staff hours being cut Family Worker’s now only work with 5 families.</p> <p>Alcester Children’s Centre – update Debbie Smith</p> <ul style="list-style-type: none"> ● Maths course - continuing to run. Same group of parents have worked through qualifications all but one past last exam. Next term is final term. ● Families would like a Literacy course next. Centre checking with ACL to see if they have tutor available. ● Helen Knight from CAB is running a functional skills session which gives advice on shopping budgeting etc. ● Centre will be arranging a Schools and Nurseries partnership meeting – linking up to share information with families we are all supporting. 	

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<p><i>24 Family Files</i></p> <p>Studley Children’s Centre</p> <p>Update not available as Studley Manager not available due to sickness</p>	
<p>Partnership Services Update</p> <p>Bromford Support – Kim Bairstow</p> <p>Bromford Support is now offering a change of services. They are no longer offering the tier services only Floating Support – a support worker is allocated to families. They are taking referrals at present as the waiting list is not as long.</p> <p>Learning Disability Hubs – offering “pop up hubs” which means they can now offer their services at outside venues. They are available to come out to the Centres and one of their Hub Advisors can attend to give assistance. No set criteria but if we are interested we can contact Bromford Support. They are looking to start the service in June.</p> <p>Undiagnosed learning difficulties – this is a service that Bromford offer to any vulnerable adult – Adults who struggle with reading, writing, social inclusion anything like that for example dyslexia in older users may not have ever been diagnosed until later on in life so this support would help them. Speak to a Hub Advisor to see if the person qualifies and they will let you know.</p> <p>Health Visiting – Ellen Stone</p> <p>Stratford Children Centre team working very well. Stratford Healthcare new member joined team. Studley one member leaving and new replacement will be in post. Henley have new health visitor. Bidford have new health visitor.</p> <p>Family Information Services.</p> <p>E-Red book was run as a pilot scheme and FIS were hoping it would take off but has not so not going forward with project.</p>	
<p>IRS – Referral Forms</p> <p>Due to cut back in services we have had to limit the number of families each Early Years Family Worker can work on at one time to 5 families per worker. This has led to our approach in supporting families changing and we are being “smarter”. We cannot continue to provide the level of service we did previously due to cutbacks we do not have the resources and capacity. Each Centre Manager will let partner agencies be aware of this.</p> <p>We receive referrals via the WCC IRS form. Under the above circumstances the form does not fit with our criteria and needs updating. MP said she would take the form back to WCC to see if anything can be done. It may be that both Parenting Project and Barnados draft their own referral forms. Another option discussed was to have two forms one for professionals and one for self-referrals.</p>	

MINUTES

Items	Action
AOB None	
Date of Next Meeting 23 September 2014 Venue to be confirmed.	